

# Client Rights

## The Following Client Rights Apply to all Clients

1. All clients have the right to be treated with dignity, and considerate, respectful care.
2. You have the right to receive services without discrimination in regard to race, religion, national origin, gender, age, or disability.
3. All clients have the right to obtain from treatment staff complete current information regarding their diagnosis, treatment, and prognosis in terms they can fully understand, subject to Federal Rules of Confidentiality.
4. Clients have the right to know by name the staff persons coordinating their treatment.
5. All clients have the right to receive from the staff sufficient information necessary to give informed consent prior to the start of any procedures or treatment, including the specific nature and duration of treatment, the risks associated, and the significant alternatives.
6. All clients have the right to be free from psychological, spiritual, social, sexual, and physical abuses and the right to be free from physical punishment.
7. All clients have the right to participate in development/revision of their individual participation or treatment plan, including the plan for continuing care following discharge from services.
8. All clients have the right and responsibility to avail themselves of the services agreed upon in individual treatment plans.
9. All clients have the right to refuse treatment if, after explanation of the consequences, they do not believe it to be in their best interests.
10. All clients have the right to privacy regarding their treatment program and to confidential communication in consultations, examinations, and case discussions involving their care.
11. All clients have the right to expect that all communications and records pertaining to their case shall be treated as confidential in accordance with legal statutes and professional ethics.
12. All clients have the right to know what rules and regulations shall apply to their conduct.
13. All clients have the right to a clear working contract in which business items, such as time of session, payment plan/fees, absences, access, emergency procedures, and third party reimbursement procedures are discussed and clearly established. All clients have a right to examine and review bills for treatment, regardless of the course of payment.
14. All clients have the right to express opinions, recommendations, and grievances and to receive responses to these via a procedure of due process.
15. All Clients have the right to file a grievance should they be dissatisfied with the services provided.

**I acknowledge by my signature that I have been given a copy of my rights and that the procedures and terminology have been clearly explained to my satisfaction.**

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**Client Signature**

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**Date**

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**Therapist Signature**

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**Date**

